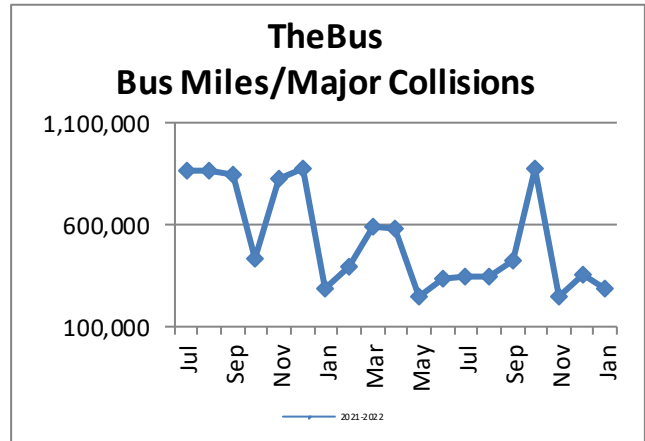
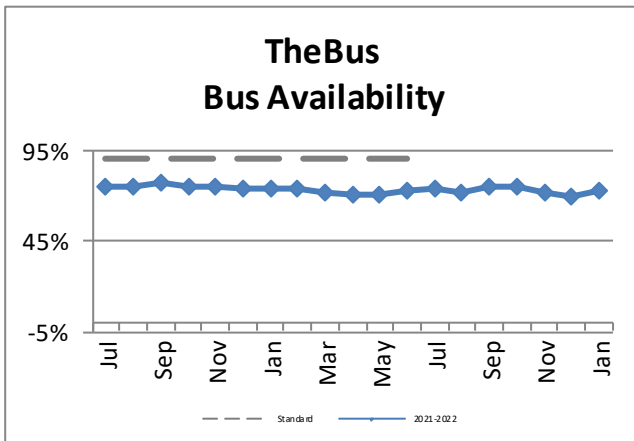
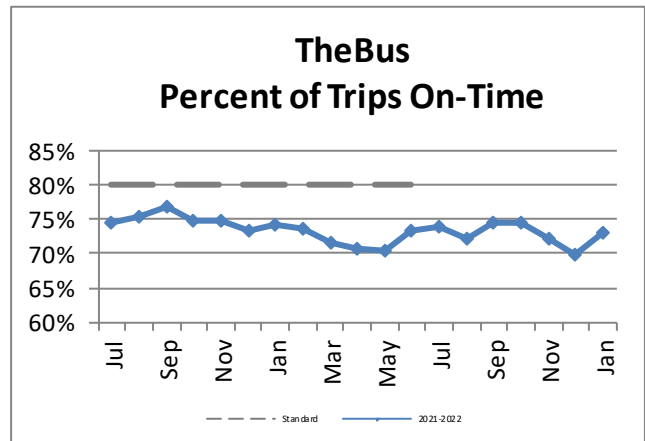
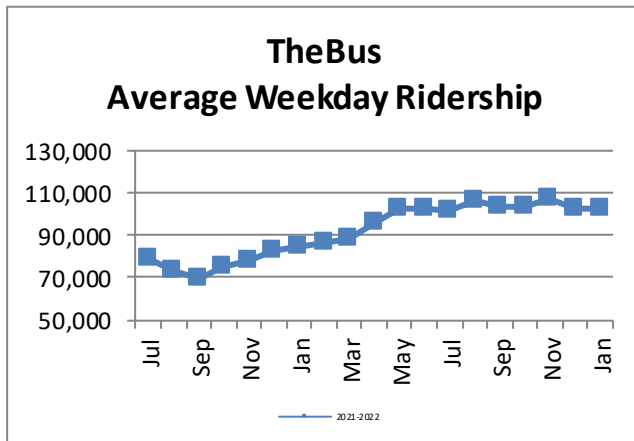


**Oahu Transit Services - Fixed Route  
Monthly Performance Report  
For the Month Ending January FY 2022**

Key Performance Indicators (KPI)	January FY 2022	January FY 2021	January FY 2019 Pre-Covid	Percent Change FY 2021-2022	YTD for FY 2022	YTD for FY 2021	January FY 2019 Pre-Covid	Percent Change FY 2021-2022	12 Month FY 2019 Pre-Covid	Benchmark
Total Monthly Ridership	2,806,575	2,296,650	5,178,988	22.2%	19,900,246	14,909,393	36,235,813	33.5%	61,140,545	
Average Weekday Ridership	102,636	84,722	190,117	21.14%	103,643	77,478	191,156	33.77%	189,944	
Percent of Trips On-Time	73%	74.2%	72.5%	-1.2%	72.9%	74.9%	71%	-1.99%	71.23%	75%
Bus Availability	85.8%	89.4%	90.2%	-4%	88.3%	89.8%	91%	-1%	91%	90%
Bus Miles/Major Collisions	288,918	286,607	210,312	0.81%	409,970	712,107	217,003	-42.43%	398,688	200,000
Preventable Acc./Mil. Mls. (Rolling 12 Mos.)					2.66	1.54	1.67	72.73%	1.75	3.00
Bus Miles/Mechanical Road Calls	12,471	10,884	12,619	14.59%	11,995	11,774	11,615	1.88%	11,336	10,000
Spare Ratio	56.98%	57.94%	20.62%	-0.96%	61.93%	53%	20.4%	9.25%	20.19%	>20%
Percent of Inspections Comp. On-Time	100%	100%	100%	0%	99%	100%	100%	-1%	100%	100%
Percent Maintained Pullouts	99.12%	99.67%	99.5%	-0.88%	99.5%	99.7%	99.7%	-0.5%	99.18%	100%
Cost per Service Hour*	\$144.02	\$132.60	\$128.84	8.6%	\$146.37	\$145.88	\$129.08	0.3%	\$130.05	\$153.59
Cost per Passenger Trip*	\$6.35	\$7.15	\$3.43	-11.1%	\$6.38	\$8.45	\$3.39	-24.51%	\$3.44	\$7.41
Cost per Mile	\$10.28	\$9.55	\$9.39	7.7%	\$10.50	\$10.46	\$9.51	0.41%	\$9.52	
Passenger Trips per Hour*	22.67	20.48	37.56	10.74%	22.96	17.63	38.45	30.23%	37.88	20.7
Farebox Recovery	13.65%	11.53%	33.73%	18.4%	14.13%	10.18%	27.2%	38.8%	26.28%	27%
Trips per Mile	1.62	1.34	2.74	21%	1.65	1.24	2.81	32.4%	2.77	
Average System Speed	12.82	13.21	12.62	-3%	12.81	13.23	12.73	-3.16%	12.72	
Percent Complete in 30 Days (Customer)	97%	95%	98%	2%	97.6%	96%	96.6%	2%	96.7%	95%
Complaint Rate (Complaints per 100,000 Trips)	11.01	17.02	8.44	-35.33%	14.34	20.27	8.97	-29.24%	9.24	12

\*National Transit Data Base (NTD) from urbanized area statistics for large properties



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